

# Providing the Support Needed to Break Records

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Parker has provided operations and management (O&M) services for this project for over 15 years; implementing management systems, improving equipment uptime, enhancing personnel competencies, and achieving multiple extended reach drilling (ERD) world records.

## Challenge

Required a reliable and efficient O&M provider, who could improve performance and personal competencies while working in a remote and harsh environment.

## Solution

Parker created a personalized package to meet the extensive demands of the project including: personnel, management systems, training and competency planning, ancillary equipment, logistics, and procurement management.

## Results

- Less than **1%** NPT on rigs due to committed preventive maintenance and crew competency
- Recipient of the “**Drilling Contractor of the Year**” award in 2013 and 2014
- Achieved multiple **ERD world records**

## Supporting project goals and ensuring reliability through implementation of proven systems and processes

Working in a remote location, reliability was key to the customer as they needed to know that equipment was well maintained and could be trusted to do the job every time. Parker successfully kept NPT under 1%, through customization of Parker computer based maintenance and inventory programs, specifically designed for this operation.

O&M efficiencies were also required for ancillary services, like warehousing, cranes, mobile fleet, mud plan, tubular inspection, camps, and procurement and logistics, all of which were realized by maximizing on Parker’s global systems, network of suppliers and best practices learned from 80+ years of experience.

## Integrated Parker people, processes and safe working culture

Parker treat every operation as if it were their own and always focus on ensuring the safety of personnel. As part of the O&M package, Parker assisted and developed the customer’s safety culture through HSE management, procedures and programs focused on consistently providing safe, reliable and efficient operations.

Over the course of the O&M project, Parker also developed specific training programs for rig based personnel in order to increase personnel competencies, improve local content development, and strengthen experienced succession plans.

Together, we increase uptime and deliver results that exceed expectations every day.